

About INFO-Telecom

INFO-Telecom is a Voice Carrier, providing voice minutes termination to Tier 1 Operators, International Wholesalers, MVNO's, National Operators, and Contact Centers, located worldwide. Our operations are managed from Tirana, Bucharest, Pristina and Miami, through the international presence we have developed with our affiliates in Florida, Kosovo and Romania.

SysAdmin and Voice CRM Development Teamleader

If you are an exceptional developer and sysadmin with an aptitude for new technologies who loves to push the boundaries to solve real business problems, then we would like to talk with you. Our software development and sysadmin team is growing and we are looking for a software development team leader and sysadmin to help us use a variety of technologies to create exceptional personalized customer experiences and solve difficult business problems.

The ideal candidate will have previous experience to solve and manage large-scale problems. A strong understanding of distributed systems and strong experience in using open source frameworks to build applications and systems is strongly desired. The languages/technologies/infrastructures we are using will be explained during the interview.

Ideally this person will have the ability to develop and leverage key partnerships and communicate very effectively. This person should have agility to learn and teach new software/hardware technologies quickly. Will be part of an agile development team, building and working on enterprise grade software/hardware systems on top of different stacks. Will provide technical and team leadership through hands-on, coaching and mentorship.

Corporate Values:

- In Leadership - Do what's right, even if it's tough
- In Collaboration - Leverage our collective genius, be a team
- In Transparency - Be real
- In Accountability - Recognize that if it is to be, it's up to me
- In Passion - Show commitment in heart and mind
- In Advocacy - Earn trust and business
- In Quality - Ensure what we do, we do well

Responsibilities:

- Guide team development efforts towards successful project delivery.
- Provide technical leadership to teammates through coaching and mentorship.
- Maintain high standards of software quality within the team by establishing good practices and habits.
- Identify and encourage areas for growth and improvement within the team.
- Collaborate with other software developers, business analysts and software architects to plan, design, develop, test, and maintain business applications.
- Assist in the collection and documentation of user's requirements, development of user stories, estimates and work plans.
- Prepare reports, manuals and other documentation on the status, operation and maintenance of software.
- Design, develop, and unit test applications in accordance with established standards.
- Participate in peer-reviews of solution designs and related code.
- Package and support deployment of releases.
- Work with teammates in the migration of legacy applications to modern technologies.
- Develop, refine, and tune integrations between applications.
- Analyze and resolve technical and application problems.
- Assess opportunities for application and process improvement and prepare documentation of rationale to share with team members and other affected parties.
- Adhere to high-quality development principles while delivering solutions on-time and on-budget.
- Provide third-level support to business users.
- Research and evaluate a variety of software products.
- Monitor the system daily and respond immediately to security or usability concerns
- Create and verify backups of data
- Upgrade systems and processes as required for enhanced functionality and security issue resolution
- Administrate infrastructure, including firewalls, databases, malware protection software and other processes
- Review application logs

Minimum Requirements:

- 3+ years experience as software developer
- 3+ years experience in VOIP SIP Protocol
- 3+ years experience is VOIP Platforms such as Asterisk or Kamailio or Freeswitch or equivalent Platform
- 2+ years experience as sysadmin or similar role
- Prior experience in a technical leadership position
- B.S. in computer science, mathematics, or equivalent work experience

Core Competency Requirements:

- Extensive experience designing and developing enterprise grade software and systems
- Experience with source control management systems and continuous integration/deployment environments
- Experience with automated testing
- Experience with agile development methodologies including Kanban and Scrum
- Experience with multi-threading and concurrency
- Experience with debugging, performance profiling and optimization
- Comprehensive understanding of object-oriented and service-oriented application development techniques and theories
- Internally motivated, able to work proficiently both independently and in a team environment
- Strong communication skills with both internal team members and external business stakeholders
- Strong initiative to find ways to improve solutions, systems, and processes
- Strong knowledge and experience with PHP ecosystem development
- Strong Experience with web development technologies

Preferred Competency Requirements :

- Experience with distributed fault tolerant systems
- Contributions to open source community
- Experience with database development including relational database design, SQL and ORM technologies
- Experience utilizing NoSQL/NewSQL technologies
- Familiar with data mining concepts and machine learning algorithms
- Experience with user interface design and prototyping
- Familiarity with various operating systems and platforms
- Knowledge of system security (e.g. intrusion detection systems) and data backup/recovery

What we offer:

Be part of a competitive company, recognized for its high quality standards ensures that contacts are extended to a network of customers and partners of excellent reputation

- High reputation customers
- Guarantee of high quality standards throughout the entire process
- Integration in a solid and dynamic structure
- We work continually on securing a safe, pleasant international work environment with the chance of development – both personal and professional.
- Highly competitive salary and benefits.

Application Procedures

Detailed Curriculum Vitae is a must for the application.

The applicant that possesses Professional certificates, letters of references will be considered on higher priority for the interview.

Please send all the documents to HR@infotelecom.al

Or:

INFO-Telecom SHPK Head Office

Rr. Dervish Hima, No. 1, close to Ambassador 3, 1st Floor (Former TV Klan Offices) Tirana, Albania

To the attention of: Ms. Kristjana Zhamo to reach no later than 4.00p.m. on Friday, 5th October 2018.

Further details relevant to the position can be obtained by calling the number: Mob: +355 69 70 83100